

# Communications Infrastructure Management Activities

	Enterprise					External Vendors							Renodis TTM
	Network Engineer	IT Help Desk	Accounts Payable	CIO/CFO	Purchasing	Telecom Agent	Consultant	MDM Partners	IT Mgd Svcs Firm	Carrier Employees	TEM Company	Staff Augment	
<b>Technology Management</b>													
Technology Architecture													
Proactive Network Monitoring													
Mobile Device Management													
<b>Financial Management</b>													
Deep Dive Audit & Optimization													
Monthly Invoice Management													
Cost Allocation													
Proactive Bill Dispute & Credit Recovery													
Spend Analytics													
<b>Vendor Management</b>													
Telecom Carrier Liaison													
Vendor Scorecard													
Objective Vendor Selection													
Contract Negotiations													
Ongoing Contract Management													
SLA Monitoring													
<b>Asset Management</b>													
Asset Baseline Development													
MACD Management													
Asset Utilization Analysis													
<b>User Support</b>													
Telecom Support Desk													
Carrier Escalation													
Incident Management													
Order Management													
Mobile Policy Creation and Enforcement													

Turnkey Telecom Management transforms a typical IT department where multiple organizations and vendors work on different tasks without good coordination and with sub-optimal results, to a single, effective, managed service that provides companies these sought-after results:

- Lowest Total Cost of Ownership
- IT talent focused on strategic initiatives
- Needs-based technology architecting
- Improved levels of user support for employees/facilities
- Single partner accountability
- Peace of mind

\*Percentages are for illustrative example only, each environment will be different