

## **Presbyterian Homes and Services Success Story**

### Presbyterian Homes and Services Enjoys Best-in-Class Mobility, Positioned for Growth with Renodis



75%

reduction in time spent on mobility

17%

mobility optimization

+

improved mobile device security through MDM

# presbyterian homes & services

#### **OVERVIEW**

Presbyterian Homes and Services operates senior living communities for older adults in Minnesota, Wisconsin, and Iowa. To ensure business growth they knew they needed to transform their mobility environment and focus on business impacting IT projects.

#### Mobility Management Challenges

- Limited time to configure, manage, and administer MDM platform
- Limited visibility of mobility financials and auditing
- Lack of mobility policy creation and refrach
- No mobile technology strategy

#### Strategic Growth Challenges

- Not positioned to scale to support strong growth of mobile devices
- New growth initiatives impacting IT and internal resources

#### CLIENT

Presbyterian Homes and Services

**INDUSTRY** 

Senior Living

LOCATIONS

43

**EMPLOYEES** 

6000+

#### PRIMARY BUS DRIVERS

Increase demand in senior housing, consistent growth, provide more choices for older adults

#### **SOLUTION - Renodis Mobility Management Services**

Renodis Mobility Management Services is a subset of Renodis' Turnkey Communications Management solution.

#### Renodis Mobility Management

- Mobility plan optimization
- Mobility data usage monitoring
- Mobile device management (remote lock, device wipe)
- Monthly financial management
- End user support for MACD, repair, and procurement
- Mobile asset management
- · Vendor management
- Technology roapmapping



#### RESULTS

Presbyterian Homes and Services now enjoys a best-in-class mobility environment, increased productivity and technical capability while being able to focus on growing their business.

#### Time

- 75% reduction in IT time spent on mobility
- Increased focus on industry innovation and growth
- Focus on IT as a Service model
- Streamline vendor management and support processes

#### Risk Management

- Mobility environment continually optimized per best-in-class standards
- Ensured mobility device security
- Instant access to all Renodis mobility expertise

#### **Future Proofing**

- Mobility technology roadmap aligned with future growth
- Positioned to scale to support mobility growth

#### **Profitability**

• 17% mobility optimization or \$2,281/month reduction in costs

"Before Renodis we were quickly becoming bogged down with management of our mobility environment due to the tremendous growth of mobility in our service area. Our IT team consists of limited internal staff, so we were really happy to find a trusted partner in Renodis. They took over the ongoing management of our mobility and we're now ready to scale for growth as we continue to focus on expanding our communities. On top of that, they also lowered our operating costs by 17%. The Renodis team gets it, and we're happy to have them on our side."

- Kory Nadeau, Co-Head of IT, Presbyterian Homes and Services

